

Housing, Dining & Campus Safety

Fall 2024 New Student & Family Pre-Arrival Session



LANDMARK
COLLEGE

Today's Panel



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MODERATOR



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Overview

Residential Life

- Six (6) Residential Communities
 - Aiken Hall
 - Alumni Hall*
 - Chumley/Bridges
 - Davis Hall*
 - Frost Hall
 - Stone Hall*
- *Three (3) Residence Halls are traditional first-year housing
- Six (6) Full-Time Residential Deans
 - Live within the Residential Community
- 20 Resident Assistants



Overview

Residential Life

- Meet your RAs after attending Registration
- Move-in is from 9:00 a.m. to noon
- Supports with
 - Residential & Campus Information in monthly hall meetings
 - Monthly Room Checks for Health & Safety
 - Nightly RAs on duty 7pm – 11pm
 - 7pm to midnight Friday and Sat
 - RD office hours weekly available
 - Roommate & Suitemate agreements & mediations



Overview

Dining Services

- Dining Locations
 - Alumni Hall Dining Hall
 - Fireside Grill (Strauch Family Student Center)
 - Option to order ahead via Boost App
- Dietary Questions?
 - Speak with Dining Staff to assist
 - Can provide a tour
 - Walk through of meal stations
 - Dineoncampus.com website provides the menu and nutritional info:
<https://dineoncampus.com/Landmark/whats-on-the-menu>



Overview

Campus Safety

- Contact Campus Safety for any questions, problems, or issues after 5:00 p.m.
- 24/7 Presence on Campus
- Residence Halls are locked 24/7
- Assist with lockouts
- Vehicle registration/parking enforcement
- Replacement IDs
- Email: CampusSafety@landmark.edu
- Phone: 802.387.6899

Questions & Answers: Residential Life

Can I rent a refrigerator or microwave instead of buying my own?

- Answer: Yes! Refrigerators and microwaves are available for rent for the semester from the college bookstore. Call them directly at 802-387-6862. You can bring your own 3.2 cubic ft. There is some storage after the end of the semesters on campus, you must request a space in storage (applications available October 1st for December and April 1st for May). For additional information reference: *Landmark College Student Handbook: Appliances* (<https://www.landmark.edu/student-life/our-community/community-standards>)

What are the RAs and RDs role?

- Answer: Resident Deans (RDs) are professional staff living in the residence halls. RDs support Resident Assistants (RAs) and students. RDs, among many other things, organize events, maintain the well-being of the students of the residential community in which they live in, and respond to student emergencies. RAs are often current upperclassmen who assist students with questions about where to get help with any issues they may encounter on a day-to-day basis, i.e.: who to speak to about academic questions, where to find the laundry rooms, social issues, etc. There is only one RD per residential community but there may be many RAs per community.

If after living with their roommate and don't feel like its working out what should the student do? Is there a process for making a move?

- Answer: There is a room freeze the first two (2) weeks of each semester. This is by design so everyone can settle in and process their transition to Landmark. Students should start by talking with their roommate. Students will be encouraged to try and make your concerns known, to problem solve with your roommate or suitemate. Next step for the student is to connect with the RA, the person in the office in the evening, who can discuss the situation. They can help point the student in the right direction for assistance. If additional support is needed, the student can reach out to the RD. They can help assist with a mediation in the event of a conflict with their roommate. People who are willing to talk can find the best way to navigate through their issues with their current roommate. Advisors can also be an advocate, or Student Affairs.

Questions & Answers: Residential Life

Are there any resident hall, or part of residential hall where a student would have to furnish their own furniture?

- Answer: Some space, like Bridges, or Aiken Hall that are more like apartment living. They have shared spaces that can be outfitted with a comfy chair or sofa. The student/family should look at the space and connect with their suitemates before buying furniture. For other halls, the College provides all the furniture the student needs (bed, desk, desk chair, drawers, closet).

How does laundry work? What are the options?

- Answer: There is a laundry room in most halls. Stone and Alumni do not have their own laundry room, but you can use the laundry room in any of the halls. It's \$1.75 per wash and \$1.50 per dry. Students can do laundry on their own schedule but be mindful the laundry room has some busy times. Make a plan and stick to it. It is good to have about 2-3 weeks of clothing. There is also the option of signing up for E&R Laundry service. They will provide bags to fill and then a week later they return clean clothing. RAs are helpful figuring out laundry. *For additional information reference: Laundry Services (<https://www.landmark.edu/student-life/residential-life/laundry-services>).*

Quarters for laundry?

- Answer: Debit cards are connected to some of the machines, or students can utilize quarters. Many students seem to find that quarters are the most reliable way to utilize the laundry machines. There are change machines on campus, as well as ATMs that students can use. Students can also obtain quarters by visiting the business office in the Administration Building or from the Bookstore in the Strauch Family Student Center.

Are packages from Amazon, or other places delivered to their rooms?

- Answer: The student needs to go to the Mailroom, located on the main floor of the Administration Building. They will receive notice that the package has arrived. It is important to put the student's name on the package. Students are asked to pick up the package in a day, or two. The Student Center is where the student mailboxes are located. *For additional information reference: Student Mail (<https://www.landmark.edu/student-life/residential-life/student-mail>).*

Questions & Answers: Residential Life

What are the sizes of the rooms:

- Answer: When room assignments are complete, information about dimensions will be sent to you – including the size of the closets, or wardrobes, etc. Contact Housing@landmark.edu if you did not receive this information.

What are the size of the beds?

- Answer: They are twin-extra-long (Twin XL). Keep this in mind when purchasing sheets and mattress toppers (if applicable). Mattresses are about eight (8) inches thick. *Note – Please be aware that regular twin sheets do not fit the mattresses.*

Is bedding provided (linen, blankets, and/or pillows) to students?

- Answer: Landmark provides the core items in the room (bed, mattress (twin extra long), chest of drawers, wardrobe or closet, desk, and chair), however, students are to provide their own bedding. We encourage student to bring their preferred pillow(s), blanket(s), stuffed animal(s), or anything other items that help their room feel comfortable and like home.

Do students sleep in the residence halls the night of move-in?

- Answer: Absolutely! Students are encouraged to stay in their room beginning the first night of move-in. The sooner the student starts sleeping on campus, the quicker the student can overcome transitional challenges to Landmark.

Any tips you would like to share?

- Answer: Come with a willing heart. It can be a scary experience but it's a fantastic experience. We look forward to you being on campus. Also, See something, say something. If you see something, contact Campus Safety, an RA, or RD.

Questions & Answers: Dining Services

If a student is a picky eater, what kind of options are available?

- Answer: There are lots of options at the dining hall. Students should have no problem their favorite foods. Ask a staff member to show you around if you don't know your options. Vegetarian options are readily available.

If a student has any dietary restrictions, what is the best way to navigate the dining hall?

- Answer: We are sensitive to those student's needs. There is signage at the dining hall stations showing what is gluten-free, vegetarian, etc. We do not cook with nuts in the dining hall – ever. You can also contact the dining hall with any questions

Is there an easy way to see what is being served at the dining hall and Fireside Café so I can decide where I would like to eat?

- Answer: Landmark uses the Dine On app available at the usual app stores. It also has a website. The app will give you information about what is available on the menus for that day so you can make an informed decision. There is always a core food option but there are also changing menu items as well. All the nutritional information is listed on the app and website.

From a meal plan perspective, if a person wants to change their plan, who do they speak to?

- Answer: It is possible to change a student's meal plan. There is a grace period in the first two weeks of the semester. If the meal plan the student is on doesn't work for them, a change can be made as soon as possible. The meal plan can be changed from semester to semester as they get better at microwave cooking, or for choosing to eat at the Fireside Café.

Questions & Answers: Dining Services

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How much is a typical meal at the Fireside Grill?

- Answer: Fireside Grill offers a varied menu with both hot and cold items, with items being purchased à la carte. The average meal, including a protein, side, and beverage, would cost anywhere from \$7 to \$11.

Can students purchase food to microwave at school?

- Answer: Frozen meals available in the bookstore that students can microwave. Students can also obtain a to go container from the Dining Hall or the Fireside Grill to eat at another time. Shuttles are also available for students to go to local grocery stores to pick up food items that can be microwaved.

How do students pay for meals in the Dining Hall?

- Answer: Meal plans are loaded onto the student's ID card, so they will swipe their card at the entrance. Depending on the student's meal plan, they may also have Dining Dollars which can be used at the Fireside Grill similar to cash/debit card.

Questions & Answers: Dining Services

What are the hours of the Dining Hall and Fireside Grill?

- Answer:

Alumni Hall Dining Hours

Monday – Friday (Weekday)

Breakfast – 7:30 to 9:30 a.m.

Lunch – 11:30 a.m. to 1:45 p.m.

Dinner – 5:00 to 7:00 p.m.

Saturday – Sunday (Weekend)

Continental Breakfast* – 9:00 a.m. to 10:00 a.m.

Brunch – 10:30 a.m. to 1:00 p.m.

Dinner – 5:00 p.m. to 7:00 p.m.

Additional Notes

*Continental breakfast is not included in the meal plan

On holiday's when the college is closed on a weekday (e.g., Labor Day), the Dining hall observes the weekend schedule of brunch and dinner

Fireside Grill

Monday – Thursday

9:30 a.m. to 10:00 p.m.

Friday

9:30 a.m. to 11:00 p.m.

Saturday

5:00 p.m. to 11:00 p.m.

Sunday

5:00 p.m. to 10:00 p.m.

Questions & Answers: **Campus Safety**

- From a safety standpoint, do you have any recommendations about keeping medications safe?
 - Answer: Always lock your door. Put a list on the back the door of the things you should be taking with you – bag, phone, keys, books, etc. Make sure your roommate is on the same page about locking the door. Theft is rate. Most likely, people are going to lose things so make sure you know where your belongings are. Medication wise, Health Services is your go to place. If prescriptions come in over the weekend and Health Services in not available, we can lock up your meds.
- If a student attended one of the short-term programs (High School Summer Program, Summer College Readiness Program, or Summer Bridge Experience), will they need to get a new student ID?
 - Answer: Students who attended one of the summer short-term programs will not need to obtain a new student ID. The ID they previously received will continue to work around campus. The one exception is students who were part of the High School Summer Program, as their IDs will need to be updated (from portrait to landscape).
- How do students walk up to the residence halls in the winter, considering the stairs and steep hill?
 - Answer: Facilities takes an active role in regularly clearing the walkways, parking lots, and pathways of snow during the winter and does an excellent job putting out rock salt so everyone can continue to move around campus safety in the winter. There are a couple of other ways to get to upper campus that are not just going up the hill. Student can walk around the Oliver Building (Admissions) or go up by way of the Bridges as there are some lower inclines if it is particularly icy. Student are encouraged to have a good pair of shoes with some tread for the winter months.